



Division of
TennCare

TennCare Provider Quick Reference Sheet

Important TennCare Provider Telephone Numbers:

TennCare Provider Services	1-800-852-2683
TennCare Long Term Services & Supports	1-877-224-0219
TennCare Pharmacy Program	1-888-816-1680
TennCare Fraud & Abuse Hotline	1-800-433-3982

Important TennCare Weblinks:

TennCare Home Page	https://tn.gov/tenncare
TennCare Provider Page	https://tn.gov/tenncare/section/providers
TennCare Online Eligibility	https://tcmisweb.tenncare.tn.gov/tcmis/tennessee/Security/logon.asp
TennCare Pharmacy	https://www.tn.gov/tenncare/providers/pharmacy.html
TennCare Policies	https://www.tn.gov/tenncare/policy-guidelines/policies.html
TennCare Rules	https://publications.tnsosfiles.com/rules/1200/1200-13/1200-13.htm
TennCare Fraud & Abuse	https://www.tn.gov/tenncare/fraud-and-abuse.html

Other Helpful Weblinks:

TN Dept. of Commerce & Insurance TennCare Oversight Division Provider Complaints & Independent Review <https://tn.gov/commerce/topic/tncoversight-mco-dispute-resolution>

TN Office of e-Health Initiatives

<http://www.tn.gov/ehealth>

CoverKids

<https://www.tn.gov/coverkids.html>

TennCare Kids

<https://www.tn.gov/tenncare/tenncare-kids.html>

TN Payment Reform/Episodes of Care

<https://www.tn.gov/tenncare/health-care-innovation.html>

CoverRx

<https://www.tn.gov/tenncare/coverrx.html>

Kidcentral tn

<http://kidcentraltn.com/>

Healthier Tennessee

<http://healthiertn.com/>

EHR Provider Incentive Program

<https://www.tn.gov/tenncare/tenncare-medicare-electronic-health-record-ehr-provider-incentive-payment-program.html>

Effective 1/1/2015

Statewide TN Managed Care Organizations (MCO):

Amerigroup	1-800-600-4441	www.amerigroup.com
BlueCare	1-800-468-9736	www.vshptn.com
UHC Community Plan	1-800-690-1606	www.uhccommunityplan.com
TennCare Select	1-800-276-1978	www.vshptn.com

Providers with TennCare program questions or having issues that cannot be resolved by contacting your assigned MCO Provider Relations Representative can contact TennCare Provider Services at 1-800-852-2683 for assistance.

Long Term Care Providers with TennCare Long Term Services & Supports program questions or having issues that cannot be resolved by contacting your assigned MCO Long Term Services & Supports Provider Relations Representative can contact TennCare Provider Services at 1-800-852-2683 or TennCare Division of Long Term Services & Supports at 1-877-224-0219 for assistance.

* Providers requiring further assistance can email tenn.care@tn.gov. These email inquires will be routed through the Office of Public Affairs.

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